

MATTHEW PALAVIDIS VICTOR FATTORETTO MATTHEW SHIELDS

Greenwich Hospital Redevlopment

Construction Noise & Vibration Management Plan

SYDNEY

9 Sarah St

MASCOT NSW 2020

(02) 8339 8000

ABN 98 145 324 714

www.acousticlogic.com.au

The information in this document is the property of Acoustic Logic Pty Ltd 98 145 324 714 and shall be returned on demand. It is issued on the condition that, except with our written permission, it must not be reproduced, copied or communicated to any other party nor be used for any purpose other than that stated in particular enquiry, order or contract with which it is issued.

Project ID	20241017.1
Document Title	Construction Noise & Vibration Management Plan
Attention To	TSA Riley

Revision	Date	Document Reference	Prepared By	Checked By	Approved By
0	13/09/2024	20241017.1/1309A/R0/RF	RF		RF

TABLE OF CONTENTS

1	INT	RODUCTION	6
2	DE\	/ELOPMENT CONSENT CONDITIONS	7
3	REF	ERENCED DOCUMENTS	8
3	3.1	BACKGROUND INFORMATION USED	8
3	3.2	GUIDELINES	8
4	SIT	E DESCRIPTION AND THE PROPOSAL	9
4	4.1	GENERAL PROJECT DESCRIPTION	9
4	4.2	PROPOSED WORKS	9
4	4.3	PROPOSED CONSTRUCTION HOURS	.10
4	4.4	SENSITIVE RECEIVERS	.10
4	4.5	NOISE AND VIBRATION SOURCES	.12
5	COI	NSTRUCTION NOISE AND VIBRATION ASSESSMENT	.13
Į	5.1	GENERAL	.13
Į	5.2	CONSTRUCTION NOISE MANAGEMENT LEVELS	.13
Į	5.3	CONSTRUCTION VIBRATION MANAGEMENT LEVELS	.14
	5.3.	1 Amenity Management	. 14
	5.3.		
!	5.4	NOISE ASSESSMENT	.17
	5.4.	1 Methodology	. 17
	5.4.	2 Proposed Hours of Work	. 17
	5.4.	•	
6	NO	ISE AND VIBRATION RECOMMENDATIONS	.22
(5.1	NOISE	.22
(6.2	VIBRATION	.23
7	GEN	VERAL MITIGATION METHODS	. 24
	7.1	SELECTION OF ALTERNATE APPLIANCE OR PROCESS	.24
	7.2	ACOUSTIC BARRIER	.24
	7.3	SILENCING DEVICES	.24
	7.4	MATERIAL HANDLING	.24
	7.5	TREATMENT OF SPECIFIC EQUIPMENT	.24
	7.6	ESTABLISHMENT OF SITE PRACTICES	.25
	7.7	NOISE MONITORING	.25
	7.8	COMBINATION OF METHODS	.25
	7.9	MAINTENANCE OF PLANT, EQUIPMENT AND MACHINERY	.25
	7.10	STAFF TRAINING AND REPORTING MECHANISM	.25
8	COI	NTROL OF CONSTRUCTION NOISE AND VIBRATION	.26
9	COI	MMUNITY INTERACTION AND COMPLAINTS HANDLING	. 27
9	9.1	ESTABLISHMENT OF DIRECT COMMUNICATION WITH AFFECTED PARTIES	.27
9	9.2	COMMUNITY CONSULTATION UNDERTAKEN	.27
9	9.3	DEALING WITH COMPLAINTS	.28
9	9.4	REPORTING REQUIREMENTS	.29
9	9.5	CONTINGENCY PLANS	.29
10	COI	NCLUSION	. 30

APPENDIX 1 – ENGAGEMENT OUTCOMES REPORT DETAILING COMMUNITY ENGAGEMENT
JNDERTAKEN

1 INTRODUCTION

Acoustic Logic have been engaged to provide a project construction noise and vibration management plan ("**CNVMP**" or the "**Plan**") that will be used to manage noise and vibration emissions associated with the proposed works.

The Plan:

- Identifies sensitive receivers that are likely to be potentially impacted by the proposed works.
- Develops project specific noise and vibration management levels. These will be used to indicate whether additional impact mitigation, beyond normal "good practice", is indicated.
- Identifies the major noise and vibration sources that will be present on the construction site, and additional construction-related traffic generated by the development.
- Predicts the likely noise and vibration levels during the phases of construction and assesses these against the established management levels. Where the predicted impacts exceed the management levels, the Plan identifies and assesses potential measures to minimise these impacts.
- Provides specific and general recommendations for the ongoing monitoring, assessment and management of noise and vibration emissions as the works progress in response to additional information and site conditions, and the updating of the Plan to reflect additional information obtained during the construction period.

The subject site and local context are indicated in Figure 1.

Where the term "construction" is used in this Plan, it includes demolition, excavation and any other site activity related to the construction of the development being assessed.

This Plan has been prepared for the sole purpose as stated above and should not be used or relied on for any other purpose.

2 DEVELOPMENT CONSENT CONDITIONS

The Plan addresses the following consent conditions in approval number SSD-8699, repeated below.

- C16. The Construction Noise and Vibration Management Sub-Plan (CNVMSP) must address, but not be limited to, the following:
 - (a) be prepared by a suitably qualified and experienced noise expert;
 - (b) incorporate the recommendations made in the Greenwich Hospital Redevelopment Noise & Vibration Impact Assessment prepared by Acoustic Logic and dated 25 July 2023 in relation to construction noise impacts;
 - describe procedures for achieving the noise management levels in EPA's Interim Construction Noise Guideline (DECC, 2009);
 - (d) describe the procedures and mitigation measures that would be implemented to manage residential properties that would be highly noise affected during construction activities;
 - describe the measures to be implemented to manage high noise generating works (i.e. work exceeding a NML of LAeq 75dBA), such as piling in close proximity to sensitive receivers;
 - (f) include details of implementation of reasonable and feasible measures including but not limited to those contained in the *Greenwich Hospital Redevelopment Noise & Vibration Impact Assessment* prepared by Acoustic Logic and dated 25 July 2023 to mitigate construction noise impacts on residents of the Site and nearby residential properties, in the circumstances where construction activities are predicted to exceed the highly noise affected noise level of 75dB(A);
 - (g) describe the community consultation undertaken, including consultation with all sensitive receivers where construction noise impacts exceed the highly noise and vibration affected level, to develop the strategies in condition C16(f);
 - (h) include a suitable proactive construction noise and vibration management program which:
 - aims to ensure the construction noise and vibration criteria in this consent and in the Greenwich Hospital Redevelopment Noise & Vibration Impact Assessment prepared by Acoustic Logic and dated 25 July 2023 are not exceeded;
 - includes short term noise monitoring as detailed in the Greenwich Hospital Redevelopment Noise & Vibration Impact Assessment prepared by Acoustic Logic and dated 25 July 2023 where valid data is collected during a weeklong period following the commencement of each stage of works; and
 - (iii) includes, without unavoidable delay, the implementation of noise attenuation measures if monitoring identifies exceedances of noise and vibration criteria identified above;
 - include a complaints management system that would be implemented for the duration of the construction; and
 - include a program to monitor and report on the impacts and environmental performance of the development and the effectiveness of the management measures in accordance with condition C12.

3 REFERENCED DOCUMENTS

3.1 BACKGROUND INFORMATION USED

The assessment is based on the following information:

- Noise & Vibration Impact Assessment with reference 20210374.1/2507A/R4/LL, dated 25/07/2023
- Draft Construction Management Plan prepared by Roberts Co dated December 2022
- Engagement Outcomes Report prepared by TSA Advisory, dated May 2022

3.2 GUIDELINES

The primary guideline that will be used to formulate the Plan is the NSW EPA – 'Interim Construction Noise Guideline' ("**IGNG**") July 2009.

The ICNG recognises that development occurs close to sensitive receivers and the nature of construction means that it is not possible to prevent noise impacts. The ICNG is focused "on applying a range of work practices most suited to minimise construction noise impacts, rather than focusing only on achieving numeric noise levels. While some noise from construction sites is inevitable, the aim of the Guideline is to protect the majority of residences and other sensitive land uses from noise pollution most of the time."

The ICNG requires the identification of activities likely to exceed the noise/vibration management levels, and the implementation of feasible and reasonable mitigation strategies to minimise emissions. Strategies include physical and management controls, liaising with the public and stakeholders, monitoring, etc. The ICNG recognises that each site will have a particular set of circumstances to be addressed, and that it is typically not possible to fully mitigate impacts. The guideline is intended as a pathway to determining a realistic compromise between construction sites and the surrounding receivers.

The following additional planning instruments and guidelines have also been used in the assessment:

- NSW Department of Environment and Conservation Assessing Vibration: A Technical Guideline" (Feb, 2006)
- NSW EPA 'Noise Policy for Industry' ("**NPfI**") October 2017
- NSW Transport (RMS) Construction Noise and Vibration Guideline ("CNVG") (2016)
- Transport for NSW Construction Noise and Vibration Strategy ("CNVS") (2018)

4 SITE DESCRIPTION AND THE PROPOSAL

4.1 GENERAL PROJECT DESCRIPTION

The Greenwich Hospital redevelopment project approved under SSD-8699 consists of the following:

- Demolition of the existing hospital building and associated facilities at the site;
- Construction of a new hospital facility and integrated healthcare uses and services, including:
- A new 7 storey main hospital building.
- Two new 5-6 storey serviced self-care housing buildings (serviced seniors living);
- A new 2-3 storey respite care building.
- Construction of associated site facilities and services, including pedestrian and vehicular access and basement parking.
- Site landscaping and infrastructure works; and
- Preservation of Pallister House which will continue to host dementia care and administrative functions

4.2 **PROPOSED WORKS**

Construction of the proposed development will be in 4 stages as follows:

Stage 1 – Early works and external works

• 10 weeks

Stage 2 – Construction of new Hospital building

- Site establishment: 6 weeks
- Demolition: 5 weeks
- Excavation: 18 weeks
- Construction 114 weeks
- Stage 3 Construction of two new Seniors Living buildings
 - Site establishment 3 weeks
 - Demolition: 10 weeks
 - Excavation: 12 weeks
 - Construction: 70 weeks

Stage 4 – Construction of new Respite Care building

- Site Establishment: 2 weeks
- Excavation: 2 weeks
- Construction: 30 weeks

4.3 **PROPOSED CONSTRUCTION HOURS**

The following hours of operation are proposed for all construction activities and delivery of materials to and from the site:

- Monday to Friday 7:30am to 5:30pm.
- Saturdays 7.30am to 3:30pm.
- Sundays and Public Holidays No works.

It is noted that the hours between 7:30 and 8am and 1pm to 3:30pm om Saturdays are outside ICNG "standard" construction hours.

4.4 SENSITIVE RECEIVERS

The nearest/potentially most impacted sensitive receivers surrounding the site representative of noise catchments have been identified and as summarised below. An aerial photo of the site indicating nearby noise sensitive receivers and the catchment areas, and the ambient noise measurement locations is presented in Figure 1.

- Residential properties along the western boundary of the site 117, 117A & 117B River Road, Greenwich.
- Residential properties to the north of the site, across River Road 102 to 120 River Road, Greenwich.
- Residential properties to the east of the site, across St Vincent's Road 10 to 20 St Vincent's Road, Greenwich.
- Residential properties along the southern boundary of the site 24 to 55 Gore Street, Greenwich.



Figure 1 – Site Description (source: Google Maps)

Subject SitePallister House

- Attended noise measurement locations
- O Unattended noise measurement

4.5 NOISE AND VIBRATION SOURCES

The main noise and vibration sources relevant to each phase of the works have been identified, and are summarised in the following section.

EQUIPMENT /PROCESS	SOUND POWER LEVEL dB(A)
Excavator with Rock Breaker Attachment	120
Hand Held Jackhammer	115*
Angle Grinder / Tile Cutter	114*
General Trucks	108
Piling Rig	108
Excavator with Bucket Attachment	105
Shotcrete	105
Bobcat	105
Concrete Pump	105
Cement Mixing Truck	105
Tower Crane	104
Man & Material Hoist	96
Powered Hand Tools	95*

Table 1 – Sound Power Levels of the Proposed Equipment

* - includes 5 dB(A) addition for characteristics of noise source.

The noise levels presented in the above table are derived from the following sources, namely:

- On site measurements;
- Table A1 of Australian Standard 2436-2010, and
- Data held by this office from other similar studies.

5 CONSTRUCTION NOISE AND VIBRATION ASSESSMENT

5.1 **GENERAL**

A quantitative evaluation of the proposed works has been undertaken to identify those activities that have the potential to adversely impact nearby properties. The outcomes of the assessment have been used to develop a management plan to minimise adverse noise and vibration impacts.

The assessment uses site specific noise and vibration management levels developed using the EPA ICNG. The predicted, receiver noise and vibration levels will be compared to the management levels to identify those activities that are likely to require additional management, above what is considered to be normal good practice.

5.2 CONSTRUCTION NOISE MANAGEMENT LEVELS

Construction noise management levels have been determined in accordance with the ICNG at SSDA stage and detailed in the approved the Noise & Vibration Impact Assessment with reference 20210374.1/2507A/R4/LL, dated 25/07/2023. The following tables summarise applicable noise management levels.

Receiver	Noise Affected Management Level - dB(A)L _{eq(15min)}	Highly Noise Affected Management Level - dB(A)L _{eq(15min)}
Residential Receivers to the north and northwest (River Rd)	58	
Residential Receivers to the east (across St Vincents Rd)	54	75
Residential Receivers to the south	54	
Commercial	70	N/A

Receiver	Outside of Hours Noise Affected Management Level (RBL + 5dBA) L _{eq(15min)}	
Residential Receivers to the north and northwest	49 (Sat 7:30am – 8am)	
(River Rd)	53 (Sat 1pm – 3:30pm)	
Residential Receivers to the east (across St Vincents	49 (Sat 7:30am – 8am)	
Rd)	48 (Sat1pm – 3:30pm)	
Residential Receivers to the south	49 (Sat 7:30am – 8am) 48 (Sat 1pm – 3:30pm)	

5.3 CONSTRUCTION VIBRATION MANAGEMENT LEVELS

5.3.1 Amenity Management

Vibration goals for the amenity of nearby land users are those recommended by the EPA document *Assessing Vibration: A technical guideline.* These levels (extracted from Tables 2.2 and 2.4 of the guideline) are presented in the following table for various types of vibration:

Table 2 - (Table 2.2 Assessing Vibration: A Technical Guideline) – Preferred and Maximum Weighted RMS Values for Continuous and Impulsive Vibration Acceleration (m/s²) 1-80Hz

Location	Assessment	Preferred values		Maximum Values	
Location Period ¹		z-axis	x- and y- axes	z-axis	x- and y-axes
	Cont	inuous Vibrat	ion		
Critical areas ²	Day or night-time	0.0050	0.0036	0.010	0.0072
Residences	Daytime	0.010	0.0071	0.02	0.014
Residences	Night-time	0.007	0.005	0.014	0.010
Offices, schools, educational institutions and places of worship	Day or night-time	0.020	0.014	0.040	0.028
Workshops	Day or night-time	0.04	0.029	0.080	0.058
	Imp	ulsive Vibratio	on		
Critical areas ²	Day or night-time	0.0050	0.0036	0.010	0.0072
	Daytime	0.30	0.21	0.60	0.42
Residences	Night-time	0.10	0.071	0.20	0.14
Offices, schools, educational institutions and places of worship	Day or night-time	0.64	0.46	1.28	0.92
Workshops	Day or night-time	0.64	0.46	1.28	0.92

1 Daytime is 7:00am to 10:00pm and night-time is 10:00pm to 7:00am.

2 Examples include hospital operating theatres and precision laboratories where sensitive operations are occurring. There may be cases where sensitive equipment or delicate task require more stringent criteria than the human comfort criteria specified above. Stipulation of such criteria is outside the scope of this policy, and other guidance documents (e.g. relevant standards) should be referred to. Source: BS6472-1992.

Table 3 -(Table 2.4 Assessing Vibration: A technical guideline) – Acceptable Vibration Dose Values for Intermittent Vibration (m/s^{1.75})

Location	Day	time ¹	Night-time ¹		
Location	Preferred value	Maximum Value	Preferred value	Maximum Value	
Critical areas ²	0.10	0.20	0.10	0.20	
Residences	0.20	0.40	0.13	0.26	
Offices, schools, educational institutions and places of worship	0.40	0.80	0.40	0.80	
Workshops	0.80	1.60	0.80	1.60	

1 Daytime is 7:00am to 10:00pm and night-time is 10:00pm to 7:00am.

2 Examples include hospital operating theatres and precision laboratories where sensitive operations are occurring. These criteria are only indicative, and there may be a need to assess intermittent values against the continuous or impulsive criteria for critical areas. Source: BS6472-1992.

5.3.2 Structure Damage Risk Criteria

5.3.2.1 Generally

German Standard DIN 4150-3 (2016) provides a guideline for acceptable levels of vibration velocity in building foundations, to assess the effects of vibration on structures. The table give guidance on the maximum accepted values of velocity at the foundation and in the plane of the highest floor of various types of buildings, to prevent any structural damage.

The table following lists the peak particle velocity, which is the maximum absolute value of the velocity signals for the three orthogonal components. This is measured as a maximum value of any of the three orthogonal component particle velocities when measured at the foundation, and the maximum levels measured in the x- and y-horizontal directions in the plane of the floor of the uppermost storey.

It is noted that if measured vibration levels do not exceed the guidelines listed in the following table, damage that will reduce the serviceability of the building will not occur, and if damage to the building does occur, it is assumed that the damage is related to other causes. Furthermore, the DIN4150-3 guideline states the following regarding the limits presented in Table 1 of the standard:

"Exceeding the guideline values does not necessarily lead to damage. Should they be exceeded, however, further investigations may be necessary, such as determining and evaluating the stresses as detailed in 4.3 and 4.4.".

Table 4 -(Table 1 – DIN 4150-3 (2016)) – Guideline Values for Vibration Velocity, $v_{i,max}$, for Evaluating the Effects of Short-Term Vibration on Structures

		Guideline values for $v_{i,max}$ in mm/s					
	TYPE OF STRUCTURE		ndation, all i = x, y, at a freque	Ζ,	Topmost floor, horizontal direction, i = x, y	Floor slabs, vertical direction, i = z	
		1Hz to 10Hz to 50Hz to 10Hz 50Hz 100Hz ^(a)		All Frequencies	All Frequencies		
L/C	1	2	3	4	5	6	
1	Buildings used for commercial purposes, industrial buildings, and buildings of similar design	20	20 to 40	40 to 50	40	20	
2	Residential buildings and buildings of similar design and/or occupancy	5	5 to 15	15 to 20	15	20	
3	Structures that, because of their particular sensitivity to vibration, cannot be classified under lines 1 and 2 and are of great intrinsic value (e.g. listed buildings) buildings that are under a preservation order)	3	3 to 8	8 to 10	8	20 ^(b)	

NOTE Even if guideline values as in line 1, columns 2 to 5, are complied with, minor damage cannot be excluded.

a At frequencies above 100 Hz, the guideline values for 100 Hz can be applied as minimum values.

b It may be necessary to lower the guideline value markedly to prevent minor damage

5.4 NOISE ASSESSMENT

5.4.1 Methodology

Noise from the loudest typical construction activities for all stages of works have been predicted to the nearest most affected sensitive receivers.

Predictions take into account:

- The distance between the noise source and the receiver.
- The screening effect provided by any building structure or building shell, if applicable. In particular, noise from works proposed during the fit-out stages when the building shell will screen these activities from the surrounding sensitive receivers.

5.4.2 Proposed Hours of Work

The following hours of operation are proposed for all construction activities and delivery of materials to and from the site:

- Monday to Friday 7:30am to 5:30pm.
- Saturdays 7.30am to 3:30pm.
- Sundays and Public Holidays No works.

Standard construction hours in section 2.2 of the NSW EPA Interim Construction Noise Guideline (ICNG) are between 7am-6pm Monday to Friday and 8am-1pm on Saturdays with no works on Sundays or Public Holidays. The proposed hours of work represent an overall reduction in total construction hours of 2 hours per week with reduced hours Monday-Friday and additional hours on Saturdays. With respect to the proposed work hours on Saturdays, Table 13 shows "noise affected" management levels adjusted for this period based on background noise monitor which presents a lower level at each receiver when compared to the standard construction hours.

5.4.3 Predicted Noise Levels

See tables below for predicted noise levels for each receiver. Given the size of the site predicted noise levels will change significantly depending on where the noise source is located. As such, a noise level range has been presented, giving expected noise levels for activities 'farthest from' to 'nearest to' the receiver.

Table 5 – Predicted Noise Generation to Northern Residential Receivers(106-120 River Rd, Greenwich)

Activity	Predicted Noise Level dB(A)L _{eq(15min)} (External Areas)	Noise Management Level dB(A)L _{eq(15min)} (External Areas)	Comment
Excavator with Rock Breaker Attachment	70-80		The following construction activities can cause an intermittent exceedance of Noise Management Level. However, the
Hand Held Jackhammer	70-80	≤ 58	predicted noise levels are only exceeding the 75dB(A) 'Highly Noise Affected Level' when working close to the northern boundary of the site. See Section 8 for mitigation measures.
Angle Grinder / Tile Cutter	64-74		Causes an intermittent exceedance of Noise Management
General Trucks	58-68		Level. However, the predicted noise levels are
Pilling Rig	58-68	(Standard construction hours)	still less than 75dB(A) 'Highly Noise Affected Level'.
Excavator with Bucket Attachment	55-65	≤ 49 (Saturdays 7:30am – 8am)	
Shotcrete	55-65	≤ 53 (Saturdays 1pm –	Causes an intermittent exceedance of Noise
Bobcat	55-65	3:30pm)	Management Level when working close to the
Concrete Pump	55-65		northern boundary of the site.
Cement Mixing Truck	55-65		
Tower Crane	59-60		Compliant during standard construction
Man & Material Hoist	46-56		hours *, however an intermittent exceedance
Powered Hand Tools (Externally)	45-55		of Noise Management Level outside of standard hours on Saturdays when working close to the northern boundary of the site.
Powered Hand Tools (Internally)	30-40		Compliant

*An exceedance of 1-2dB is imperceptible as per standard industry practice.

Table 6 – Predicted Noise Generation to Eastern Residential Receivers(10-20 St Vincents Rd, Greenwich)

Activity	Predicted Noise Level dB(A)L _{eq(15min)} (External Areas)	Noise Management Level dB(A)L _{eq(15min)} (External Areas)	Comment	
Excavator with Rock Breaker Attachment	64-74		Causes an intermittent exceedance of Noise Management Level. However, the predicted noise levels are	
Hand Held Jackhammer	64-74		still less than 75dB(A) 'Highly Noise Affected	
Angle Grinder / Tile Cutter	58-68		Level'.	
General Trucks	52-62			
Pilling Rig	52-62			
Excavator with Bucket Attachment	49-59	≤ 54 (Standard construction hours)	Causes an intermittent exceedance of Noise Management Level when working close to the eastern boundary of the site.	
Shotcrete	49-59			
Bobcat	49-59	≤ 49 (Saturdays 7:30am – 8am)		
Concrete Pump	49-59	≤ 48 (Saturdays 1pm –		
Cement Mixing Truck	49-59	3:30pm)		
Tower Crane	48-52		Compliant during standard construction	
Man & Material Hoist	40-50		intermitter of Noise Level outsi hours on S working eastern bo	hours, however an intermittent exceedance of Noise Management Level outside of standard hours on Saturdays when working close to the eastern boundary of the site.
Powered Hand Tools (Externally)	39-49			
Powered Hand Tools (Internally)	24-34		Compliant*	

*An exceedance of 1-2dB is imperceptible as per standard industry practice.

Table 7 – Predicted Noise Generation to Southern Residential Receivers(24-55 Gore St, Greenwich)

Activity	Predicted Noise Level dB(A)L _{eq(15min)} (External Areas)	Noise Management Level dB(A)L _{eq(15min)} (External Areas)	Comment	
Excavator with Rock Breaker Attachment	70-82		The following construction activities can cause an intermittent exceedance of Noise Management Level. However, the predicted noise levels are	
Hand Held Jackhammer	70-82		only exceeding the 75dB(A) 'Highly Noise Affected Level' when working close to the southern boundary of the site. See Section 8 for mitigation measures.	
Angle Grinder / Tile Cutter	64-76*			
General Trucks	58-70	≤ 54		
Pilling Rig	58-70	(Standard construction hours)	Courses interesting the st	
Excavator with Bucket Attachment	55-67	≤ 49 (Saturdays 7:30am – 8am)	Causes an intermittent exceedance of Noise Management	
Shotcrete	55-67	≤ 48 (Saturdays 1pm – 3:30pm)	Level. However, the predicted noise levels are still less than 75dB(A) 'Highly Noise Affected Level'.	
Bobcat	55-67			
Concrete Pump	55-67			
Cement Mixing Truck	55-67			
Tower Crane	56-57			
Man & Material Hoist	46-58		Causes an intermittent exceedance of Noise	
Powered Hand Tools (Externally)	45-57		Management Level when working close to the southern boundary of the site.	
Powered Hand Tools (Internally)	30-42		Compliant	

*An exceedance of 1-2dB is imperceptible as per standard industry practice.

Table 8 – Predicted Noise Generation to Western Residential Receivers(117, 117A and 117B River Rd, Greenwich)

Activity	Predicted Noise Level dB(A)L _{eq(15min)} (External Areas)	Noise Management Level dB(A)L _{eq(15min)} (External Areas)	Comment
Excavator with Rock Breaker Attachment	66-92		
Hand Held Jackhammer	66-92		The following
Angle Grinder / Tile Cutter	60-86		construction activities can cause an intermittent exceedance of Noise Management Level. However, the predicted noise levels are only exceeding the 75dB(A) 'Highly Noise Affected Level' when
General Trucks	54-80		
Pilling Rig	54-80		
Excavator with Bucket Attachment	51-77		
Shotcrete	51-77		working close to the western boundary of the
Bobcat	51-77		site. See Section 8 for mitigation measures.
Concrete Pump	51-77	≤ 58 (Standard construction	
Cement Mixing Truck	51-77	hours)	
Tower Crane	54-64	≤ 49 (Saturdays 7:30am – 8am) ≤ 53 (Saturdays 1pm – 3:30pm)	Causes an intermittent exceedance of Noise Management Level. However, the predicted noise levels are still less than 75dB(A) 'Highly Noise Affected Level'.
Man & Material Hoist	42-68		Causes an intermittent exceedance of Noise Management Level when
Powered Hand Tools (Externally)	41-67		working close to the western boundary of the site.
Powered Hand Tools (Internally)	26-52		Compliant during standard construction hours, however an intermittent exceedance of Noise Management Level when working close to the western boundary of the site outside of standard hours on Saturdays.

6 NOISE AND VIBRATION RECOMMENDATIONS

6.1 NOISE

Generally

- Quiet work methods/technologies:
 - Materials handling/vehicles:
 - Trucks and bobcats to use a non-tonal reversing beacon (subject to OH&S requirements) to minimise potential disturbance of neighbours.
 - Avoid careless dropping of construction materials into empty trucks.
 - Trucks, trailers and concrete trucks (if feasible) should turn off their engines during idling to reduce noise impacts (unless truck ignition needs to remain on during concrete pumping).
- Complaint's handling In the event of complaint, the procedures outlined in the following sections should be adopted.
- A detailed noise management plan should be developed by the main contractor that describes in detail the construction phases, programme, processes and equipment used, noise impact assessment and proposed mitigation and management.
- Consideration of alternative construction techniques for high noise generating equipment.
- Site Induction:
 - A copy of the Noise Management Plan is to be available to contractors. The location of the Noise Management Plan should be advised in any site induction.
 - Site induction should also detail the site contact is to be notified in the event of noise complaint.

Outside of Standard Construction Hours

It is recommended that activities that exceed the "Highly Noise Affected" Level are not undertaken during hours outside of the standard construction hours (Saturdays 7:30am – 8am and 1pm – 3:30pm) in section 2.2 of the NSW EPA Interim Construction Noise Guideline (ICNG). These construction activities include

- Rock Breaking
- Hand Held Jackhammering
- Angle Grinder / Tile Cutter operating on the western boundary
- General Trucks operating on the western boundary
- Pilling Rig operating on the western boundary

It is also recommended that, during the proposed extended hours on Saturdays (7:30am – 8am and 1pm – 3:30pm), all construction activities should be undertaken away from receiver boundaries where practical, so as to minimise potential noise impacts to surrounding receivers. Specific mitigation measures during these extended hours periods should be considered within the future Construction Noise and Vibration Management Plan.

6.2 VIBRATION

Where vibration intensive activities are undertaken close to a residential boundary, there is a potential for exceedances of the nominated vibration levels at residential locations. Where these works are required, it is recommended that sample short-term vibration measurements are taken to determine the likely impact. If an exceedance is found during these tests, it is recommended that vibration monitoring is implemented along the property boundary closest to the receiver during the extent of the activity.

7 GENERAL MITIGATION METHODS

7.1 SELECTION OF ALTERNATE APPLIANCE OR PROCESS

Where a particular activity or construction appliance is found to generate excessive noise levels, it may be possible to select an alternative approach or appliance. For example; the use of a hydraulic hammer on certain areas of the site may potentially generate high levels of noise. By carrying this activity by use of pneumatic hammers, bulldozers ripping and/or milling machines lower levels of noise will result.

Selection of alternative appliances have been explored for the demolition of the existing structure. Due to safety concerns, particularly in relation to slab and structural loading, large excavator mounted milling will not be feasible.

Pre-drilling, saw cutting and ripping may be incorporated in the excavation of the existing base slab. Whilst hammering may still be required, the substitution of drilling, sawing and ripping will reduce degree of hammering required.

7.2 ACOUSTIC BARRIER

Barriers or screens can be an effective means of reducing noise. Barriers can be located either at the source or receiver.

- The placement of barriers at the source is generally only effective for static plant (tower cranes). Equipment which is on the move or working in rough or undulating terrain cannot be effectively attenuated by placing barriers at the source.
- Barriers can also be placed between the source and the receiver however this will not beneficial in this instance due to receivers overlooking the site.

The degree of noise reduction provided by barriers is dependent on the amount by which line of sight can be blocked by the barrier. If the receiver is totally shielded from the noise source reductions of up to 15dB(A) can be effected. Where only partial obstruction of line of sight occurs, noise reductions of 5 to 8dB(A) may be achieved. Where no line of sight is obstructed by the barrier, generally no noise reduction will occur.

As barriers are used to provide shielding and do not act as an enclosure, the material they are constructed from should have a noise reduction performance that is approximately 10dB(A) greater than the maximum reduction provided by the barrier. In this case the use of a material such as 10mm or 15mm thick plywood (radiata plywood) would be acceptable for the barriers.

7.3 SILENCING DEVICES

Where construction process or appliances are noisy, the use of silencing devices may be possible. These may take the form of engine shrouding, or special industrial silencers fitted to exhausts.

7.4 MATERIAL HANDLING

The installation of rubber matting over material handling areas can reduce the sound of impacts due to material being dropped by up to 20dB(A).

7.5 TREATMENT OF SPECIFIC EQUIPMENT

In certain cases, it may be possible to specially treat a piece of equipment to dramatically reduce the sound levels emitted.

7.6 ESTABLISHMENT OF SITE PRACTICES

This involves the formulation of work practices to reduce noise generation. It is recommended that all available and reasonable treatments and mitigation strategies presented in this report be adopted to minimise noise emissions from the excavation and construction activities on site.

7.7 NOISE MONITORING

Predicted noise levels indicate that noise emissions from a number of activities proposed on site will exceed the noise management at the surrounding sensitive receivers. On this basis, noise monitoring can be undertaken to determine the effectiveness of ameliorative measures which have been implemented.

Noise monitoring can be conducted during the demolition and excavation stages, to establish a benchmark of the potential highest levels of noise likely to be generated. We recommend monitoring for a weeklong period during each stage of works, to establish these benchmark levels.

Ongoing monitoring and reporting can be conducted if required, after this initial benchmark period. Continuous monitoring will typically include report generated fortnightly, with additional reports created if benchmark levels are exceeded. In events of exceedance in benchmark levels, site foreman will immediately stop work on site and contact acoustic consultant to determine if;

- Noisy plant/activity was recognised by site foreman determine reason for exceedance and recommend ameliorative measures or alternate processes for the activity.
- Site attendance is required by acoustic consultant to determine noisy plant/activity and conduct attended measurements. Device further controls based on measured levels.

7.8 COMBINATION OF METHODS

It may be necessary that two or more control measures be implemented to minimise noise.

7.9 MAINTENANCE OF PLANT, EQUIPMENT AND MACHINERY

Construction Profile will ensure all plant, equipment and machinery are regularly serviced and maintained at optimum operating conditions, to ensure excessive noise emissions are not generated from faulty, overused or unmaintained machinery.

7.10 STAFF TRAINING AND REPORTING MECHANISM

All construction staff on site, as part of the site induction process, will be informed of the surrounding sensitive receivers on site and the site-specific recommendations to reduce noise impacts to these receivers (late starts, respite period, vehicle noise control etc. – refer section 8). Any complaints received by construction staff must be immediately reported to the site foreman, followed by completion of incident report form and steps detailed in the section below.

A copy of the recommendations detailed in this report (section 8) and dealing with complaints procedure (section below) will be posted at key areas around the site for easy reference by all staff.

8 CONTROL OF CONSTRUCTION NOISE AND VIBRATION

The execution of this work will facilitate the formulation of noise control strategies for this project.

The flow chart presented in Figure 2 illustrates the process that will be followed in assessing construction activities.

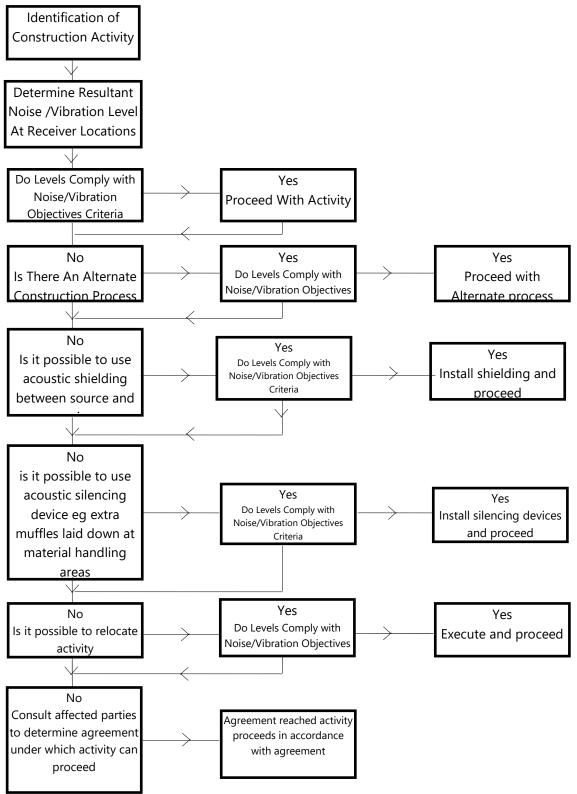


Figure 2 – Process Flowchart

9 COMMUNITY INTERACTION AND COMPLAINTS HANDLING

9.1 ESTABLISHMENT OF DIRECT COMMUNICATION WITH AFFECTED PARTIES

In order for any construction noise management programme to work effectively, continuous communication is required between all parties, which may be potentially impacted upon, the builder and the regulatory authority. This establishes a dynamic response process which allows for the adjustment of control methods and criteria for the benefit of all parties.

The objective in undertaking a consultation processes is to:

- Inform and educate the groups about the project and the noise controls being implemented;
- Increase understanding of all acoustic issues related to the project and options available;
- Identify group concerns generated by the project, so that they can be addressed; and
- Ensure that concerned individuals or groups are aware of and have access to a Constructions Complaints Register which will be used to address any construction noise related problems should they arise.

9.2 COMMUNITY CONSULTATION UNDERTAKEN

Consent condition 16g requires that community consultation be undertaken to inform mitigation strategies.

The Engagement Outcomes Report prepared by TSA Advisory, dated May 2022 included in Appendix A provides details of community engagement already undertaken.

We note that bulk excavation has been completed, which is the loudest and most intrusive construction activity expected to occur on this site. We also note that no works assessed within this CNVMP are predicted to exceed the 'Highly Noise Affected' criteria of 75dB(A).

Notwithstanding the above, consultation is to continue as detailed in this section to ensure noise impacts are minimised as far as is practicable.

9.3 DEALING WITH COMPLAINTS

Should ongoing complaints of excessive noise or vibration criteria occur immediate measures shall be undertaken to investigate the complaint, the cause of the exceedances and identify the required changes to work practices. In the case of exceedances of the vibration limits all work potentially producing vibration shall cease until the exceedance is investigated.

The effectiveness of any changes shall be verified before continuing. Documentation and training of site staff shall occur to ensure the practices that produced the exceedances are not repeated.

If a noise complaint is received the complaint should be recorded on a Noise Complaint Form. The complaint form should list:

- The name and address of the complainant (if provided);
- The time and date the complaint was received;
- The nature of the complaint and the time and date the noise was heard;
- The name of the employee who received the complaint;
- Actions taken to investigate the complaint, and a summary of the results of the investigation;
- Required remedial action, if required;
- Validation of the remedial action; and
- Summary of feedback to the complainant.

A permanent register of complaints should be held. All complaints received should be fully investigated and reported to management. The complainant should also be notified of the results and actions arising from the investigation.

The investigation of a complaint shall involve where applicable;

- Noise measurements at the affected receiver;
- An investigation of the activities occurring at the time of the incident;
- Inspection of the activity to determine whether any undue noise is being emitted by equipment; and
- Whether work practices were being carried out either within established guidelines or outside these guidelines.

Where an item of plant is found to be emitting excessive noise, the cause is to be rectified as soon as possible. Where work practices within established guidelines are found to result in excessive noise being generated then the guidelines should be modified so as to reduce noise emissions to acceptable levels. Where guidelines are not being followed, the additional training and counselling of employees should be carried out.

Measurement or other methods shall validate the results of any corrective actions arising from a complaint where applicable.

9.4 REPORTING REQUIREMENTS

The following shall be kept on site:

- 1. A register of complaints received/communication with the local community shall be maintained and kept on site with information as detailed in this report.
- 2. Where noise/vibration complaints require noise/vibration monitoring, results from monitoring shall be retained on site at all times.
- 3. Any noise exceedances occurring including, the actions taken and results of follow up monitoring.
- 4. A report detailing complaints received and actions taken shall be presented to the construction liaison committee.

9.5 CONTINGENCY PLANS

Where non-compliances or noise complaints are raised the following methodology will be implemented.

- 1. Determine the offending plant/equipment/process.
- 2. Locate the plant/equipment/process further away from the affected receiver(s) if possible.
- 3. Implement additional acoustic treatment in the form of localised barriers, silencers etc where practical.
- 4. Selecting alternative equipment/processes where practical.

10 CONCLUSION

This report assesses potential construction noise and vibration impacts from the Greenwich Hospital redevelopment project. The assessment uses the methodology contained in the EPA IGNG to determine appropriate noise and vibration management levels and identify those activities that are likely to impact nearby receivers.

The outcomes of the assessment have been used to prepare a management plan that should be adopted and refined to minimise impacts to the extent that it is feasible and reasonable.

It is concluded that with the implementation of the mitigation and ongoing assessment recommended in Section **Error! Reference source not found.**, construction noise and vibration emissions from the proposed development will be minimised in accordance with the IGNG.

We trust this information is satisfactory. Please contact us should you have any further queries.

Yours faithfully,

Acoustic Logic Pty Ltd Ross Ferraro

APPENDIX 1 – ENGAGEMENT OUTCOMES REPORT DETAILING COMMUNITY ENGAGEMENT UNDERTAKEN



Report to HammondCare Greenwich Health Campus project







Quotes

This report has been supplemented with quotes from questions and comments received during the online information sessions and individual stakeholder briefings. Quotes have been corrected for spelling errors and grammar, where necessary. Often, commentary shared has covered a range of topics and issues. This report therefore includes excerpts from such commentary relevant to the issue being discussed in the report. The words or intent shared have not been changed.

© Copyright TSA Management. All rights reserved. No part of this document may be reproduced or transmitted, in any form or in by any means, without the express permission of TSA Management Pty Limited, unless specifically allowed for by the terms of a contractual agreement with TSA Management Pty Limited.

Document Control

Prepared for issue:	Courtney Harrington	Date:	1 April 2022
Approved for issue:	Peter Whelan	Date:	9 May 2022





Contents

1.	Introduction	.4		
2.	Background	. 5		
3.	Engagement methods	.6		
4.	Key themes	.9		
5.	Appendices	22		
Appendix A: Project newsletter				
Арре	endix B: Distribution area for project newsletter			
Арре	endix C: Media release			
Арре	endix D: Copy of media coverage			
Арре	endix E: Presentation – online information sessions			



1. Introduction

TSA Management was engaged by HammondCare to undertake community and stakeholder engagement for the Greenwich Health Campus as it moves to the detailed design stage.

The purpose of the engagement was to proactively inform the community and interested stakeholders of the latest information on the project and seek early feedback on the detailed design which responds to the parameters of the concept approval received in December 2020.

HammondCare has previously sought feedback on the proposal in terms of use and scale.

This engagement and outcomes report documents the engagement and communications program and approach, and summarise key themes and feedback received during consultation. The report also references HammondCare's considerations in response to feedback undertaken for the Greenwich Health Campus detailed design.

In May 2022, an Environmental Impact Statement (EIS) will be lodged with the Department of Planning.

Consistent with requirements, pre-lodgement engagement with the community and interested stakeholders was undertaken by HammondCare with the support of TSA Management, from February – April 2022. It is noted there will be further opportunity for the community and interested stakeholders to make formal submissions following the EIS lodgement as part of the public exhibition process.

In recognising the importance of the Greenwich Health Campus project to the community and site neighbours, HammondCare is committed to working closely with local residents and welcomes further input and engagement on the latest detailed design.

HammondCare continues to proactively engage with neighbouring community members of the Greenwich Health Campus site and a number of key stakeholders to capture early feedback on the design and address any concerns as it relates to their individual interests.

Since the Concept State Significant Development (SSD) was approved in December 2020, HammondCare has been working to develop the design as part of the Detailed Design SSD, culminating in the release of a draft concept plan for the new Greenwich Hospital and associated Serviced Seniors Living accommodation.

The latest design changes are reflective of community feedback received through previous engagement and will honour the site's significant heritage aspects while aiming to provide state-of-the-art healthcare provision for the lower north shore community.

Key enhancements made to the concept plan include:

- Reduced building height
- Improved building articulation and widespread greenery and plantings, including on balconies, roofs and podiums
- Relocating non-care elements such as loading provisions and carparking underground (where possible)
- Enhancing views of the heritage-listed Pallister House which will continue to provide research and administrative functions
- Improved accessibility and connection to ground level for residents, patients, visitors and staff
- Incorporation of the site's important Indigenous and European Heritage aspects

2. Background

The Greenwich Hospital Redevelopment is a \$141.5 million initiative of HammondCare which aims to cater for the North Sydney community's health care needs, both now and into the future, by creating an integrated facility for seniors and others with complex health needs.

The existing precinct was built in the 1960s to provide inpatient palliative care and general health services to the local community, however, these facilities are no longer considered fit for purpose due to growing demand in the health sector. People are living longer and the need for complex aged health services is increasing. The number of people aged 65 or older in Northern Sydney is expected to increase to 18% by 2031. The provision of healthcare is also changing, with a preference for shorter hospital stays, more treatments in home, and demand for improved access to specialised health services and greater choice on how to receive care.

HammondCare's ambition is to set the global standard of relationship-based care for people with complex needs and to increase our care for those that others won't or can't. The Greenwich Health Campus will be the first site of its kind in the Northern Sydney Local Health District. The project involves:

- Demolition of the existing hospital building and associated facilities
- Construction of a new hospital facility and integrated healthcare uses and services including:
 - o A new main hospital building up to RL 80.0
 - Two new seniors living buildings, Northern building up to RL 56.36 and Southern building up to RL 60.65
 - A new respite care building up to RL 56.9
- Construction of associated site facilities and services such as pedestrian and vehicular access and basement car parking
- Site landscaping and infrastructure works
- Preservation of the heritage-listed Pallister House which will continue to provide research and administrative functions

Since the project was announced in 2017, there has been strong interest among the local community, particularly those residents immediately surrounding the site. HammondCare has undertaken several rounds of engagement, including the Concept Plan public exhibition in 2019 which resulted in significant changes to the concept design, demonstrating a high degree of responsiveness to community and stakeholder feedback, such as:

- Minimising visual impact on neighbours and the heritage-protected Pallister House
- Reduction in bulk and scale of serviced seniors living buildings
- Protection of tree canopy through greater retention and commitment to revegetation
- Undergrounding non care elements, such as car parking, to maximise greenspace and ground-level connectivity

Project newsletters were distributed in June 2019, November 2019 and December 2020 to 1,800 properties in the Greenwich and Northwood areas to coincide with project milestones served as the last broad communication about the project. Project updates have also been published on the HammondCare website. Local media, including the *North Shore Times* and the Lane Cove website *In the Cove*, as well as Nine News have covered project milestones.

The Concept State Significant Design (SSD) approved was received in December 2020 for the envelope which the new Greenwich Health Campus could be built within. Since this time, the HammondCare project team has redesigned both the Health and Serviced Seniors Living buildings to be substantially within the approved envelope and will be seeking approval within these parameters.

3. Engagement methods

3.1 Project newsletter

A two-page A4 project newsletter (see Appendix A) was distributed to 1,836 residents and key stakeholders on 17 March 2022. The newsletter provided a general project update and welcomed further input and engagement on the latest design through invitation to attend an online information session. See Appendix B for a copy of the distribution map.

3.2 Media

A media release was published on 17 March 2022 (see Appendix C) to announce the latest design changes and promote the online information sessions. As a result, the announcement received media coverage from the following outlets (see Appendix D for copies):

- The North Shore Times Facebook page
- In The Cove website
- The Weekly Source, a national aged care news website

3.3 Online information sessions

While consideration was given to holding in-person drop-in sessions on site at Greenwich, online engagement was considered the preferred option given the current status of COVID-19n and health advice at the time. This was supported by community members who expressed a preference to avoid in-person gatherings.

Two online information sessions were held on Monday 28 March from 6 to 7pm and Thursday 31 March 2022 from 12 to 1pm and hosted using the Microsoft Teams platform. The sessions involved a formal presentation by members of the HammondCare project team, Dr Andrew Montague (General Manager of Health and Palliative Care) and Katie Formston (Head of Design, Property and Capital Works), covering:

- Project timeline works completed to date
- What was approved under the Concept State Significant Development (SSD) approval
- About HammondCare and Project Vision
- Services to be provided at Greenwich Health Campus
- Project benefits
- Proposed Detailed Design features
- Construction timeframe
- Next steps and further opportunity for community input

Chris Forrester (Associate Director, Planning) from Ethos Urban was also present to answer any technical questions about the latest design.

The sessions were interactive and provided an opportunity for interested stakeholders to hear about the project and ask any questions of the HammondCare project team.

A copy of the presentation (see Appendix E) is available on the HammondCare website and emailed to all community members and interested stakeholders who attended or registered to attend an online information session.

The sessions were attended by approximately 25 community members and interested stakeholders. Key topics raised during the sessions included:

- Building height
- Overviewing / privacy and how HammondCare will address
- Protection of bushland and trees
- Landscaping outcomes more generally
- Future of Pallister House
- Construction timeframes, staging, work hours and impact on neighbours
- Traffic management during construction and more generally
- Serviced Senior Living units who can access, what are they designed for (e.g. reassurances that they will not be 'lifestyle villas')
- Drainage / stormwater

The HammondCare project team answered most questions at the session and was able to update attendees on improvements made since the Concept Plan was approved in November 2020.

Attendees also heard about the project's next steps and the Environmental Impact Statement (EIS) process, including further opportunities for consultation and feedback.

Follow up meetings were arranged with those community members who wished to discuss their questions further as a result of attending an information session, and for neighbours of the Greenwich site, how the project would relate with their property.

It was noted in the presentations that further detail of the Greenwich Health Campus will be made available in the coming months and via lodgement of the project's Environmental Impact Statement (EIS) with the NSW Department of Planning and that the community will be invited to make formal submissions as part of the public exhibition process.

3.4 Individual stakeholder briefings

The HammondCare project team also sought to undertake individual stakeholder briefings with the local Members of Parliament, Lane Cove Council and several local interest groups. The purpose of these briefings was to provide an update on the project, discuss any questions or concerns which may be worked through as part of the design process and understand what success looks like to them. A summary of the themes discussed at these meetings is provided in *4.2 Individual stakeholder briefings*.

- Briefing to Lane Cove Council executive on Tuesday 29 March.
- Briefing to Lane Cove North Residents Association on Monday 4 April
- Briefing to HammondCare Hospital staff and volunteers on Friday 8 April
- Briefing to Lane Cove Council elected members on Monday 11 April
- Greenwich Community Association on Wednesday 20 April
- Greenwich Public School on Wednesday 4 May

Briefings were also offered to the following groups but not accepted at this time, noting that several members of these groups attended an online information session:

- Hon Anthony Roberts MP, Member for Lane Cove
- Mr Trent Zimmerman MP, Member for North Sydney
- Greenwich Public School Parent's and Citizens Association Inc
- Greenwich Action Group
- Greenwich St Leonards Action Group
- Lane Cove Bushland and Conservation Society
- Longueville Residents Association
- Northwood Action Group

3.5 Meetings and site-walks with neighbours

Representatives of the HammondCare project team have been meeting with near site neighbours since the Greenwich Health Campus project was announced in 2017. These meetings, phone calls and emails occur on an ad hoc basis and relationship management will be ongoing.

HammondCare enjoys positive relationships with its Greenwich neighbours and is demonstrating good will, over and above the requirements of the planning and design process, in achieving mutually beneficial outcomes, particularly in the areas of accessibility, screening and stormwater management.

3.6 Dedicated information line and email address

HammondCare has well-established contact details within the community which have been promoted on all engagement materials to encourage ongoing contact with the project team:

Phone: 1300 426 666

Email: AskGreenwich@hammond.com.au

3.7 Website

The latest round of engagement and information sessions were promoted on the HammondCare website's dedicated Greenwich Hospital and associated Greenwich Redevelopment webpages. The Greenwich Redevelopment webpage has been updated with the latest information on the detailed design phase.

A copy of the presentation shared at the online information sessions is also available to download from the website.

4. Key themes

4.1 Summary of key themes raised

Themes have been identified through review of commentary received during the online information sessions and during one-on-one stakeholder briefings. Six key themes were identified as being most frequently referenced by community members and interested stakeholders:

- Preservation of bushland and tree canopy
- Building height and mass
- Traffic management and safety
- Overviewing
- Water run-off/drainage
- Construction impacts timeline, hours, staging

Topics which were less frequent but worth noting are:

- Further information on the process
- Service provision and access by lower income earners
- Indigenous input and site history
- Ongoing engagement and opportunities for input

These themes are described and analysed over the following pages, with the inclusion of quotes to highlight the observations made.

It is acknowledged that the strongest interest in the project is largely generated by neighbours immediately surrounding the site and therefore the following key themes are not generally representative of the broader area or potential Greenwich Health Campus users.

Preservation of bushland and tree canopy

The main topic of interest both with local community members and other stakeholders is maintaining the integrity of the untouched bushland and tree canopy which is unique to the Greenwich Hospital site.

There was generally support for HammondCare's landscape response and effort to maintain the site's extensive tree canopy. The community was particularly receptive that the significant tree located on River Road, tree 167 would be maintained. This was an update from the Concept Plan approved in November 2020 which originally planned on removing this tree, however the building has been redesigned to ensure this tree can remain.

Positive comments were received in response to how the design has placed a greater emphasis on commitment to green space and enhancing the landscape.

Questions raised:

- Which trees will be maintained?
- How many trees will be removed?
- How is the bushland being protected during construction? Particularly in the south-western corner of the site.

- Has Council had any input into the landscaping scheme?
- What input have Indigenous groups had into the proposal, including identification of sites and history?
- Were there any other trees that we to be retained by condition?
- Seeing the size of tree 167 and the amount of excavation needed, how can you give assurance that the tree will survive?
- Have you investigated the option of moving and replanting 167 or is it a stipulation to remain where it is?
- This development has always seemed to have a fundamental flaw, in that an underground carport, especially one of such depth, will seriously interfere with and divert the groundwater flow from uphill to the very large trees especially the huge eucalypts, on the southwestern border of the property. This will compromise them and could eventually cause them to fail and fall on neighbouring houses, especially during storms or high winds. Will HammondCare please assure we local residents that due and proper research be carried out with the lower carport design to ensure that these trees get the water they require to thrive?

Building height and mass

The proposed height of the Health and Serviced Seniors Living buildings received significant interest through previous engagement. Community members were interested in seeing how the designs had changed and noted the building height reduction.

- Has the height of the Seniors Living South building been reduced from earlier plans?
- How have you adjusted orientation and modulation of the [Seniors Living South building] envelope to minimise bulk and massing?
- Has the footprint of the Serviced Seniors Living buildings changed?

Traffic management and safety were raised a number of times in regard to pedestrian movement (particularly along River Road), vehicular access through the site and how this relates to neighbouring streets.

Summary of questions asked:

- How have you incorporated the two-way bicycle path along St Vincents Road into your vehicle entry point?
- Is a further traffic impact study being undertaken?
- If so, will the community be able to see the results?
- Will the traffic study take into account the changes in traffic with more people working at home?
- Will there be any parking impacts for River Road at the moment we can park in front of our house without restrictions on River Road, will this remain?
- Will there be any traffic implications e.g., if we are heading down River Road towards Lane Cove, can residents turn right turn into a driveway? Will we be able to turn into the hospital from River Road as we currently can (not at the traffic light).

- In terms of patients and safety, will there be any potential danger to patients (being on a main road) or the community (e.g., local primary school across the road) based on the medical needs of the patients?
- How will pedestrian movement be managed along the River Road frontage?

Overviewing

Neighbours closest to the Greenwich Hospital site frequently raised the issue of potential overviewing from the new Health and Serviced Seniors Living buildings. Neighbours to the rear of the site requested information on screening and the visual scale of the Health Building, once constructed.

Example of questions asked:

- Has the potential for overviewing of [neighbouring] properties been addressed in the detailed plan?
- What measures have you taken to minimise privacy impacts on residents to the west and south?
- Has there been analysis on what can be seen from the higher levels into neighbours' back yards?
- Can the residents on Level 7 be able to see into neighbours' back yards?
- What treatments to balconies and or habitable rooms have you introduced?
- Does the design consider privacy from Gore Street neighbours' behind the hospital near Pallister House?

Storm water and drainage

HammondCare has had regular, ongoing correspondence with neighbouring properties regarding to stormwater management, particularly following significant rain events associated with the La Niña weather pattern. The following questions were raised both in regards to the development and ongoing site management more broadly.

Questions raised:

- How will the underground carpark interfere with groundwater flow uphill to the very large trees ... on the southwest border of the property?
- Drainage to the south has always been a huge problem for residents in Gore St. What has been planned to ensure that storm waters do not continue to flood these properties?
- Will stormwater be harvested?
- How will run-off be handled, including maintaining natural flows through to Gore Creek?

Construction impacts – timeline, hours, staging

It was evident that there is an element of concern by those living closest to the Greenwich site about the construction process and how disruption would be minimised for neighbouring properties.

Questions raised:

- When will you start demolition?
- Will you work with other developments to ensure residents and the school are not impacted?
- Will anything be done to help reduce the clogging of side streets with construction workers / vehicles?
- What are the construction timelines in terms of what time of day will they be working? Will it be during nights? Will it be on weekends? What are normal construction hours?
- What is the scheduled construction period of the project?
- Exactly how many months will it take to build the Southern Seniors Apartments?
- What is the timeline for staging?
- How will hospital operations be maintained throughout construction?
- What will the impact be on neighbouring properties (e.g., Gore Street)?

Further info

Several community members enquired about the process, when further information (e.g., detailed plans) would become available and when they would have an opportunity to provide formal responses to the detailed design.

Questions raised:

- When will the detailed design material be available?
- What is the planning approval process? Will there be one overall State Significant Development Application (SSDA) or staged? If an overall SSDA, will there be staged Construction Certificates?
- What are the plans for Pallister House?

Service provision

Several community members requested further detail around how the Serviced Seniors Living accommodation could be accessed, specifically in relation to ensuring that residents genuinely require healthcare provision.

- What is the model for Serviced Seniors Living?
- Are all over 55 (years of age) Seniors Living units serviced?
- What are the pre-requisites to access this accommodation? E.g., will anything prevent a healthy, 55-year-old from taking advantage of this service as permanent housing?
- Will lower income earners be able to access this service?

4.2 Individual stakeholder briefings

4.2.1 Lane Cove Council – executive

A meeting was held on Tuesday 29 March 2022 with members of the Lane Cove Council executive:

- Rajiv Shankar Manager Development Assessment
- Chris Shortt Senior Town Planner
- Chris Pelcz Coordinator Strategic Planning
- Terry Tredrea Strategic Planner

Representatives from HammondCare shared a presentation on the latest detailed design enhancements.

A summary of the consultation:

- Staff enquired about what questions the community had asked during information sessions held the previous week. Representatives from HammondCare provided an overview on key themes and responses.
- Council was interested in the staging timeline, construction noise, impact on neighbouring properties along Gore Street and stormwater "harvesting".
- There was also a discussion about solar panels, one of HammondCare's sustainability initiatives for the site, and a particular interest in the proposed use of photo-volcanic glass.
- It was confirmed during this meeting that HammondCare representatives would attend the full meeting of Council on Monday 11 April, and HammondCare's intention to undertake further stakeholder meetings.

4.2.2 Lane Cove Council – elected members

A briefing was provided to Lane Cove Council elected members on Monday 11 April 2022.

Councillors asked various questions of the HammondCare project team representatives and requested a response to two in particular:

- 1. The condition of Consent (b) on the Greenwich Hospital Redevelopment requires that Lane Cove Council be the consent authority on the redevelopment's Seniors Living component.
- 2. What sustainable development considerations will be implemented as part of the development?

Key themes and areas of interest included:

- Clarification on what services will be provided on site.
- Whether the development of other aged care in the Local Government Area (LGA) will impact the viability of the project. It is noted these developments were already considered and still would not meet growing demand on health and aged care.
- How long consultation would run for and next steps.
- Discussion around the Serviced Seniors Living apartments and compliance with the Apartment Design Guide (ADG), specifically as it relates to daylight.
- Potential for a partnership between HammondCare and Lane Cove Council to develop a shared-use pathway along River Road.

- Construction management, truck movement and primary access during excavation works.
- Whether the site would be gated confirmation that the Greenwich Health Campus will not be gated and will remain open to the community in line with HammondCare's vision.

At this meeting it was agreed that HammondCare will exhibit the project documentation, once finalised, at Council for those community members and interested stakeholders who do not have access to the Department of Planning and Environment's Major Projects Portal.

4.2.3 Lane Cove North Residents Association

HammondCare representatives met with members of the Lane Cove North Residents Association on Monday 4 April 2022 to present the information shared at the community information sessions the week prior and discuss in more detail using hard copy visuals.

A summary of the questions and topics raised during this meeting:

- Location of the respite cottage, including discussion about whether another location could be found on the site?
- Preservation of the bushland in the south-western corner of the site from the development.
- The number of trees to be removed.
- Preservation of tree 167, a change welcomed by the committee.
- The River Road frontage, including pedestrian movement.
- The Serviced Seniors Living model planned for the site, including potential access by lower income earners.
- Council input into the landscaping scheme.
- How water run-off from the site will be handed, including maintaining natural flows through to Gore Creek.
- Indigenous input into the proposal, including identification of sites and history.

4.2.4 Greenwich Community Association

HammondCare representatives met in person with the Greenwich Community Association (GCA) at their regular monthly meeting held at the Greenwich Sailing Club on Wednesday 20 April 2022.

About 25 members were in attendance. HammondCare representatives presented a project update identical to that given at the online information sessions. Hard copy presentations were shared with attendees.

Key themes and areas of interest included:

- What has been budgeted for s7.11/7.12 contributions?
- Are there any changes proposed to the St Vincents Road access?
- Are there any other comparable facilities other than Calvary Bethlehem Hospital site in Victoria?
- St Vincents Road is considered inadequate for construction and the view was that all construction vehicles should utilise River Road.

- Concerns were raised about how that would impact children.
- Has a new traffic study been undertaken?
- Who owns the land and who is the operator?
- Overshadowing diagrams were requested.
- Request for an explanation of the community hub.
- Would HammondCare contribute to a shared-use pathway along River Road?
- Will patients and staff need to be relocated during construction?
- When is construction due to be completed?

4.2.5 Greenwich Public School

A HammondCare representative met in person with Greenwich Public School Principal Callum Thomson on Wednesday 5 May 2022 to provide an overview of the project, what is proposed for the site and latest detailed designs.

Key themes discussed included:

- Potential for the school to form close links with the new residential aged care and Serviced Seniors Living community that will be established on site.
- Positive feedback about the initiative to re-align the footpath around the front entrance to fix the dangerous River Road footpath step into the blind right-turn slip lane traffic.
- Improved access for pedestrians, including school children, to walk through the site.
- General conversation about the site's history, specifically whether the current Greenwich Public School site on River Road was once part of the private school which operated at Pallister House.

4.3 Individual neighbour meetings

Representatives of the HammondCare project team have undertaken a series of meetings and interactions with site neighbours, including (but not limited to):

- Meeting with neighbours to the southern boundary of Greenwich on Tuesday 1 February to discuss:
 - Stormwater and overland flow to the southeast of the site noting the neighbouring properties sit lower than the Greenwich site and stormwater flows down the vegetated and rocky embankment on the southern boundary of the site onto their properties.
 - HammondCare confirmed the requirement to complete appropriate stormwater design and management through the planning and construction pathways.
 - Further, agreement was made for HammondCare to investigate a permanent structure, such as a small berm (or equivalent landscaping feature) to the south-eastern boundary within the landscaping response to assist in the capture and redirection of stormwater away from the neighbouring properties. This design feature is not required as part of the planning but would be included by HammondCare as an act of goodwill.
 - Confirmation that HammondCare would undertake to plant screening vegetation along the southern boundary prior to construction work commencing.

- In May 2019, HammondCare received a complaint about weeds and stormwater runoff impacting on two properties along the southwestern boundary of the property from a neighbour at 117A The River Rd, Greenwich and his neighbour at 117. Complaint claimed water was running from car park embankment above and running down and eroding soil.
- Meetings with the neighbours took place on May 15 and 29, 2020 where it was decided:
 - Maintenance Team would be instructed to manage weed control on a regular basis.
 - Neighbour raised concern that a dish drain ran 3/4 of the way along the boundary fence of 117B but does not connect to a drainage brick system. Water diverts through the internal bottom area of 117B and then towards 117A.
 - On 4 December 2020 a week management plan for a five-year period was provided to Lane Cove Council for the area.
 - On 11 March 2022, after a period of planning and works, a half pipe extension designed by engineers was completed.
 - On 11 March 2022, further complaint from neighbour at 117a about erosion on a cliff bank.
- Meeting with Meera and Kesavan Paripurapavan of Greenwich. Meera attended an online information session and requested to meet with the project team to follow up her specific queries. Head of Design Katie Formston met her at her home on April 22, 2022. Key concerns included:
 - Privacy and overlooking of their backyard
 - Whether their view of the fireworks would be blocked (I don't think it will as it is over the trees next to Pallister House and we are not building between them and those trees)
 - Impacts during construction
 - Impact on property values
 - Traffic and whether people will end up parking outside their house instead of paying for parking
 - Maintaining a green outlook
 - Safety specifically public passer-by
 - Consideration for double-glazing on the front windows of their property

As a result of this meeting, HammondCare has agreed to commission drone photos for sight lines for the Seniors Living north and Health floors. HammondCare will also undertake to identify which trees are being retained on Rive Road and to identify a key contact within the Department for Planning, Infrastructure and Environment.

4.4 Summary of feedback and HammondCare responses

Theme and feedback	Response
Preservation of bushland and tree canopy	
Queries about the impact of the development on tree removal and bushland more broadly. Query about how many trees will be removed / retained.	As part of the Environmental Impact Statement (EIS) process, HammondCare has commissioned two technical reports: the Bushland Management Plan and Construction Management Plan. The reports are interrelated and will cover the measures to be taken to protect bushland and trees and demonstrate how this will be implemented throughout construction.
	Significant and large trees to the perimeter of the site will be retained to maintain the leafy outlook and create a visual buffer that improves the amenity of the streetscape. The southwestern corner of the site contains a densely vegetated area extending down a steep slope towards Gore Creek. This part of the site will remain largely intact, and a management plan implemented.
	Through an adjustment of the concept building footprint, 48 more existing trees will be saved (a total of over 212 trees to be retained) and there will be a commitment to plant a further 86 new trees. Some of the trees designated to be removed with the Development are dead or pest/noxious weed species.
Building height and mass	
Queries included how tall the buildings will be, and whether the height of the Seniors Living buildings has been reduced from earlier plans.	The building steps up the site and has 10 distinct levels. However in terms of height above natural ground, the Health building ranges from 1 to 7 storeys above existing ground level. The Southern Seniors Living building is 6 to 7 Storeys above existing ground level and the Northern Seniors Living building is 4 to 5 storeys above existing ground level.
	The proposal for the new hospital, along with the inclusion of seniors living has been prepared following detailed investigation of the community's projected needs over the long-term.
	The proposal provides a framework for the holistic future of the site for the coming decades, rather than having a piecemeal approach to future development.
	At the same time, HammondCare is mindful of the need to reduce the impact on our neighbours from development and overshadowing, and ensure the site and

precinct retains a leafy feel. Larger buildings will be set back from sensitive areas in local streets, and significant trees and bush corridors will be protected.

The revised Concept Proposal, submitted to the Department of Planning in August, reduced the bulk and scale of the Serviced Seniors Living buildings by up to two floors at the western end to minimise visual impact on neighbours and Pallister House.

Traffic management and safety

Queries raised included how HammondCare will manage traffic and parking on site.

Traffic impacts

The Environmental Impact Statement (EIS) will address traffic and related construction impacts, identifying potential impacts and outlining proposed methods of mitigation.

Traffic management and accessibility will be primary considerations as the Greenwich Hospital will continue to operate during the construction process.

The Construction Management Plan, which will form part of the State Significant Development (SSD) application will include measures to mitigate traffic management impacts during construction.

Parking

The proposal includes approximately 329 parking spaces with the majority underground. The main site access will remain off River Road through a signalised entry.

A detailed traffic study was commissioned as part of the proposal and concluded that the traffic generated from the proposed redevelopment would only have a minimal impact. This is because the type of vehicle trips generated from a hospital and facilities like seniors living, do not generally contribute to regular commuter traffic, or have peak periods like school pick-up and drop-off times.

There will be controlled parking to ensure patients, families, staff and visitors to the campus have safe and convenient access to parking. Whilst parking terms are still being finalised, free parking will not be provided for anyone not associated with the hospital.

Overviewing

Queries from neighbouring properties around overviewing and how the design considers privacy. Screening was also raised as a potential solution as part of the landscape design.	HammondCare has considered the potential for overviewing and in response, the Serviced Seniors Living buildings look predominantly to the south and north.
	This will also be managed through the incorporation of green planters to keep residents away from the edge of the building and prevent any viewing down onto neighbouring properties to the west.
	The landscape concept does include upgrading the planting along the boundary to our southern neighbours. Subject to approval, HammondCare would commit for this to occur in Stage 1, the early works, so that it is established prior to the demolition commencing.
	As part of the landscape response, screening plants approx. 2.5m high can be planted along their boundary to achieve screening. Plans will be further developed in coming months.
	HammondCare will explore making montages available showing visual impact of new building as part of the detailed design phase.
Water run-off/drainage	

Query around what stormwater measures
will be included in the planning for
Greenwich to stop drainage onto
neighbouring properties.The Environmental Impact Statement (EIS) submission will
include a Stormwater Management Plan.HammondCare will be committing to new stormwater
works to ensure the proposal does not contribute to
natural overland flow and will monitor stormwater to
determine effectiveness of diversions.

Construction impacts - timeline, hours, staging

Queries around when demolition will commence, anticipated construction hours and timeline for staging more broadly.

Queries around how neighbouring properties will be impacted and how HammondCare will prepare for this.

Demolition timing

The construction program timing is dependent on an approval being issued however based on previous forecasting, demolition may commence from early to mid-2023.

Early enabling works will be undertaken prior to demolition to ensure hospital services won't be interrupted.

Construction	staging
--------------	---------

Construction will be undertaken in a 5-stage process, with some stages overlapping. The project will be delivered in stages to ensure health services are not disrupted.

Subject to approval of the detailed design application, work may start on site in early 2023.

Stage 1: Early works – 6 months

Stage 2: Health Building – 20 months

Stage 3: Seniors Living South – 14 months

Stage 4: Seniors Living North – 12 months

Stage 5: Respite – 8 months

A noise and vibration management and sediment and erosion control plan will be submitted with the Environmental Impact Statement to demonstrate the measures that will be implemented to mitigate noise, dust and vibration impact. Unlike many construction sites, the Greenwich Hospital will be operating throughout the works, and HammondCare has a vested interest in ensuring construction impacts are minimised.

Further information on process

Query as to why the proposal for the
Serviced Seniors Living is not being
assessed by Lane Cove Council.HammondCare is committed to working closely with Lane
Cove Council at every step of the process. However, as a
State Significant Development (SSD) project, assessment
is required by the Department of Planning and
Environment as the consent authority. This provides a
more holistic approach to future development on the site,
rather than parts of the proposal being assessed by
separate consent authorities.

Service provision

Query around why Serviced Seniors Living is part of the Greenwich Health Campus and what the model will be e.g. who can access this service. The inclusion of serviced seniors living is an integral part of the development and a contemporary approach to the way we provide a continuum of care for older people. It allows people to downsize as they age, remain living in their local area and also receive health and aged care services they may need over time. These units, intended for resident aged 75 and above with chronic health needs, is included as a financially responsible use of the site.

Seniors living provides an opportunity for couples to remain living together after one of them requires inpatient or residential aged care services. It also offers an

	opportunity for single older people to live independently without family support while still having convenient access to hospital and outpatient support services.
	The number of people aged 65 or older in Northern Sydney is expected to increase to 18% by 2031, and we estimate that more than 45% recipients of HammondCare's services are low income or disadvantaged older people. This will be reflected throug the mix of services at Greenwich Health Campus.
Future of Pallister House	
Generally seeking surety that heritage- protected Pallister House will be retained for future use.	There are no changes proposed for Pallister House. Pallister House. Pallister House was built in 1892 as a residence for John St Vincent Welch and his family and is listed on the State Heritage register.
	Today it is home to HammondCare's world-leading specialised Dementia Centre. Funded through a partnership with the Australian Government, it provides quality specialised dementia support nationally to people living with dementia and their carers.
	HammondCare has a strong record of protecting this important heritage asset and in the past five years has spent more than \$2 million restoring Pallister House.
	The revised Concept Proposal, submitted to the Department of Planning and Environment in August 2019 removed Seniors Living accommodation along St Vincents Road to enhance the Pallister House heritage curtilage, with a new respite care facility added.
	Pallister House will continue to provide research and administrative functions.

Further opportunity for engagement and input

Queries around what the next step is for the Greenwich Health Campus project and further opportunities for input.	The detailed design process will continue and HammondCare will consider community feedback received in finalising the relevant documentation.
	An Environmental Impact Statement (EIS) is being prepared with input from several technical consultants. It is based on the detailed design of the buildings. This process is directed by the Department of Planning and Environment for assessment.
	HammondCare will then lodge detailed designs for approval through the Department of Planning and Environment's State Significant Development (SSD) process. The SSD will go on public exhibition for 30 days.

The community will be able to provide feedback through a formal submission as part of this process.

The department will then give HammondCare an opportunity to respond to any matters raised through a 'response to submissions report', and this will inform the rest of the assessment.

Project updates and latest news will be shared to the project distribution list of people who have registered for email updates, and also published to HammondCare's website. This includes the set of detailed plans for the site which will be uploaded to the Ask Greenwich webpage for feedback. Interested community members and stakeholders can also use the contact form to request a copy.

HammondCare will also exhibit project documentation at Lane Cove Council for those community members and interested stakeholders who do not have access to the Department of Planning and Environment's Major Projects Portal.

The HammondCare project team is available to meet with community members and interested individuals as the project progresses.

5. Appendices

Appendix A	Project newsletter
Appendix B	Distribution area
Appendix C	Media release
Appendix D	Media coverage
Appendix E	Presentation – online information sessions



March 2022



Greenwich Hospital

Community update: Health campus vision moves to the detailed design stage

As you may be aware, HammondCare is pursuing a long-term vision for Greenwich Health Campus as an integrated facility for seniors and others with complex health needs.

HammondCare's vision is to transform Greenwich Hospital from a dated, 1960's facility into a contemporary healthcare campus providing specialised care services.

The Greenwich Health Campus includes a hospital building offering health services, residential care, older persons mental health and palliative care along with a tailored accommodation offering Serviced Seniors Living.

Serviced Seniors Living units are an important aspect of the project, offering 24/7 access to health services for older people with chronic health conditions who wish to live independently.

Since the Concept State Significant Development (SSD) was approved in December 2020, the project team is now working to develop the design as part of the Detailed Design SSD. HammondCare is pleased to share the below design development of the new Greenwich Hospital Campus on River Road.

In developing the detailed design following the Concept SSD approval, a number of key themes have been addressed, including:

- Reduced building height
- Improved building articulation and widespread greenery and plantings, including on balconies, roofs and podiums
- Relocating non-care elements such as loading provisions and carparking underground (where possible)
- Enhancing views of the heritage-listed Pallister House
- Improved accessibility and connection to ground-level for residents, patients, visitors and staff
- Incorporation of the site's important Indigenous and European Heritage aspects

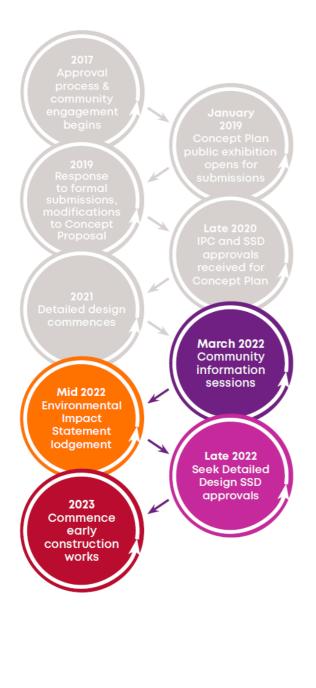




Project milestones

The realisation of HammondCare's vision for Greenwich Hospital is a long-term project.

HammondCare is committed to working with the community and will continue to keep the local community and other interested stakeholders up to date as the project progresses.



Community information sessions

HammondCare invites community members and interested stakeholders to attend an online information session to view the updated designs for Greenwich Hospital and the integrated Seniors Living Facility, to hear from HammondCare representatives about the project's next steps and ask any questions, prior to the detailed Concept State Significant Design (SSD) being submitted.

The sessions will be held on the following days and hosted on Microsoft Teams:

Monday 28 March 2022 from 6pm - 7pm

Thursday 31 March 2022 from 12pm - 1pm

Please register your attendance using the contact details below and a member of the project team will send you a confirmation email with a link and instructions on how to attend.

The community and interested stakeholders will be invited to formally respond to the updated designs for the Greenwich Health Campus once finalised.

We invite you to find out more about the vision and detailed design for Greenwich Hospital by attending an upcoming online information session or by visiting: www.hammond.com.au/ greenwich

Keeping you updated

We encourage you to register for project updates via the HammondCare website:

www.hammond.com.au/greenwich

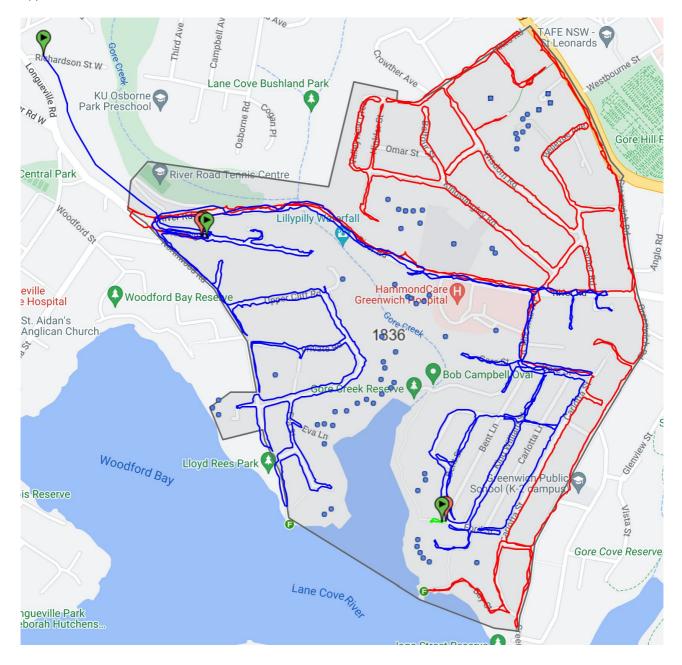
If you have any queries or would like to speak with a member of the team, please contact us:

Phone 1300 426 666

> Email AskGreenwich@hammond.com.au



Appendix B: Distribution area





Appendix C: Media release



Media Release

For release: Immediately

Date: March xx, 2022

Health campus vision for Greenwich Hospital site moves to detailed design stage

HammondCare's vision to transform Greenwich Hospital into an integrated health campus has been enhanced with detailed design showing reduced building heights, maximised greenspace and better views of historic Pallister House.

The Greenwich Hospital Redevelopment is a \$141.5 million plan which aims to cater for the Northern Sydney's health care needs now and into the future, especially for older people.

HammondCare has called for community feedback on the detailed design for the Greenwich Hospital site before proceeding with an environmental impact statement to be lodged by mid-2022.

A Concept State Significant Design (SSD) proposal for Greenwich Hospital was approved in November 2020. The approval covered demolition of all buildings other than Pallister House, construction of a combined hospital and residential care bed building, two seniors living blocks, a respite facility and basement care parking

The 89 serviced seniors living units will offer older people with chronic health conditions who want to live independently with access to 24/7 health services.

The *Greenwich Hospital Redevelopment* – *Detailed Design*, which is consistent with the approved Concept, has building articulation and widespread greenery and plantings, including on balconies, roofs and podiums, to integrate the proposed structures with the landscape.

The campus reflects that healthcare is changing, with a preference for shorter hospital stays, more treatments in home, and demand for improved access to specialised health services and greater choice on how to receive care.

HammondCare General Manager of Health and Palliative Care Andrew Montague said the proposed design is the result of listening to community feedback received through previous engagement.

Dr Montague said the detail proposal respects the site's significant heritage aspects while bringing the campus into the 21st century with state-of-the-art healthcare provision.

"HammondCare is pleased to be bringing the detailed plans back to the community to demonstrate how it is consistent with the Concept approval and



to share how we plan to transform the Greenwich Hospital from a dated, 1960's facility into an integrated, contemporary healthcare campus.

"HammondCare recognises the importance of this project to the local community – we are committed to working closely with local residents as the project develops and to ensure the new health care facilities meet community needs, both now and into the future.

Key enhancements in response to the Concept approval include:

- Reducing building heights
- Further greening of the site through landscaped edge conditions, green roofs and terraces and enhancing the tree canopy.
- Relocating non-care elements such as loading provisions and carparking underground (where possible) to maximise greenspace and ground level pedestrian connectivity
- Improving safety and accessibility on site by providing for service vehicle movements into the basement
- Enhancing views of the heritage-listed Pallister House which will continue to provide research and administrative functions
- Improved direct-level access and connection to nature for residents, patients, visitors and staff
- Incorporating interpretation installations to communicate the site's Indigenous and European Heritage
- Development of the landscape design to accommodate all patients, regardless of ability, access to paths and walks with interactive and informative points of interest

Care services which will be provided at the new Greenwich Health Campus include palliative care, mental health, rehabilitation (including hydrotherapy), serviced seniors living, aged care, General Practicioners and outpatient clinics and 24/7 on-site care.

HammondCare is inviting the community and interested stakeholders to attend an online information session in late March 2022 to hear from project representatives and view the detail design for Greenwich Campus

To register or for more information, visit www.hammond.com.au/locations/greenwich-hospital

HammondCare: HammondCare provides health, aged and dementia care expertise that empowers the people that we serve. Regarded nationally and internationally as one of Australia's most innovative health and aged care providers, HammondCare offers hospital care, residential care and community services. HammondCare is an independent Christian charity.

Media: For more information contact Kelvin Bissett on 0418 222 107 or email at kbissett@hammond.com.au

Appendix D: Copy of media coverage





Detailed designs have been released for the redevelopment of the 1960's Greenwich Hospital site into an integrated health campus. Online community feedback sessions will be held on Monday and Thursday https://www.hammond.com.au/locations/greenwich-hospital



Source: https://www.facebook.com/northshoretimes/posts/detailed-designs-havebeen-released-for-the-redevelopment-of-the-1960sgreenwich/10158881035393719/?msclkid=b04059fdc51111ec90e64a15ce4da8fd



Register for Greenwich Hospital Community Information Sessions on Design Plans

By Jacky Barker - 22 March 2022



In November 2020, the Independent Planning Commission approved plans for a \$141.5 million redevelopment of Greenwich Hospital. **Background information on the IPC decision here.**

The Concept State Significant Design proposal for Greenwich Hospital covers the demolition of all buildings other than Pallister House, and the construction of an integrated hospital and residential care building serviced seniors living accommodation, respite facility and basement car parking. Care services that will be provided at the new Greenwich Health Campus include palliative care, mental health, rehabilitation (including hydrotherapy), serviced seniors living, aged care, General Practitioners, outpatient clinics, research and 24/7 on-site care.

Detailed Design Plans

HammondCare has now developed detailed design plans.

HammondCare General Manager of Health and Palliative Care Andrew Montague said the detailed proposal respects the site's significant heritage while bringing the campus into the 21st century with state-of-the-art healthcare provision.

"HammondCare is pleased to be bringing the detailed plans back to the community to demonstrate how it is consistent with the Concept approval and to share how we plan to transform the Greenwich Hospital from a dated, 1960's facility into an integrated, contemporary healthcare campus."

"HammondCare recognises the importance of this project to the local community – we are committed to working closely with local residents as the project develops and to ensure the new health care facilities meet community needs, both now and into the future."

How Do I See the Detailed Designs?

HammondCare is holding online community sessions on the detailed design for the Greenwich Hospital site. After the sessions, they expect to lodge a Detailed State Significant Design Application by mid-2022.

The online information sessions will be held on March 28 and 31, 2022.

You can register for the online sessions by clicking this ${\bf link}$ and completing the contact form located at the bottom of the page.



When Will the Redevelopment Be Completed?

HammondCare on their websites states:

"The realisation of HammondCare's vision for Greenwich Hospital will take many years to complete. HammondCare recognises the significant interest in our plans and we are committed to working with the community to develop contemporary services that meet future needs.

Depending on approvals, HammondCare expects construction to begin in 2023. The hospital will continue to operate during construction."

Source (above article): <u>https://inthecove.com.au/2022/03/22/register-for-greenwich-hospital-community-information-sessions-on-design-plans/</u>

Source (right): https://www.theweeklysource.com.au/hammondcare-seekscommunity-feedback-on-its-141-5m-redevelopment-of-greenwich-hospital-in-sydney/



HammondCare seeks community feedback on its \$141.5M redevelopment of Greenwich Hospital in Sydney Published on March 24, 2022

The Not For Profit provider has released the detailed design of the proposed integrated health campus planned for its Greenwich Hospital, 7km northwest of Sydney's CBD.

HammondCare is calling for community feedback on the new design which has reduced the building height, maximised green space and improved the views of the historic Pallister House before it proceeds with the lodgement of a Detailed State Significant Design Application by mid-2022.

A Concept State Significant Design proposal for Greenwich Hospital was originally approved by the Independent Planning Commission NSW in November 2020. The approval covered demolition of all buildings other than Pallister House, and construction of an integrated hospital and residential care building, serviced seniors living accommodation, respite facility and basement parking.

The 89 serviced seniors living units will offer older people with chronic health conditions who want to live independently with access to 24/7 health services.

HammondCare is inviting the community and interested stakeholders to attend an online information session this month to hear from project representatives and view the detail design for Greenwich Campus.

To find out more and register, click here.

Best for Project

AUSTRALIA SYDNEY | ADELAIDE | BRISBANE | CANBERRA | DARWIN MELBOURNE | NEWCASTLE | PERTH

NEW ZEALAND AUCKLAND | CHRISTCHURCH | TAURANGA | WELLINGTON

> MALAYSIA KUALA LUMPUR

hello@tsamgt.com | tsamgt.com

